

April 23, 2026

Mr. Josh Nisbet
Deloitte Consulting LLP
100 South Mill Avenue, Suite 1800
Tempe, Arizona 85281

Re: Task Order YH26-0031– AI Call Center Integration Services Request for Best and Final Offer (BAFO)

Dear Mr. Nisbet,

AHCCCS requests a BAFO from Deloitte Consulting for YH26-0031-AI Call Center Integration Services. This represents an opportunity for Deloitte Consulting to provide AHCCCS with the most advantageous pricing for the project. AHCCCS request the following to be included in your BAFO response.

A. Best Pricing

Submit the BAFO to Procurement@azahcccs.gov and Lisa.Monreal@ahcccs.gov no later than Friday, April 24, 2026 at 3:00 PM, AZ time.

If Deloitte Consulting does not submit a BAFO, the initial offer submitted by Deloitte Consulting will be considered its BAFO.

Sincerely,

Lisa Monreal

Lisa Monreal
Senior Procurement Specialist
Lisa.Monreal@azahcccs.gov